

## Privacy Policy Soma Studio Surrey Limited

Effective Date: October 2025

Welcome to Soma Studio Surrey. Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <a href="https://www.somastudiosurrey.co.uk">www.somastudiosurrey.co.uk</a>

#### 1. Information We Collect

We may collect personal information that you voluntarily provide to us when you:

- Contact us via forms or email
- Book appointments or services
- Subscribe to newsletters or updates

This information may include:

- Name
- Email address
- Phone number
- Any other details you provide

We may also collect non-personal information automatically, such as:

- IP address
- Browser type
- Pages visited
- Time spent on the site

#### 2. How We Use Your Information

We use the information we collect to:

- Respond to inquiries and provide customer support
- Process bookings and transactions
- Send updates, promotions, or newsletters (if you opt-in)
- Improve website functionality and user experience



# 3. Sharing Your Information

We do not sell or rent your personal information. We may share your data with trusted third-party service providers who assist us in operating our website or delivering services, under strict confidentiality agreements.

We may also disclose information if required by law or to protect our rights.

### 4. Cookies and Tracking Technologies

Our website may use cookies to enhance your browsing experience. You can choose to disable cookies through your browser settings, but this may affect site functionality.

### 5. Data Security

We implement appropriate technical and organisational measures to protect your personal data from unauthorised access, alteration, disclosure, or destruction.

### 6. Your Rights

Depending on your location, you may have the right to:

Access the personal data we hold about you

Request correction or deletion of your data

Withdraw consent for data processing

Lodge a complaint with a data protection authority

To exercise these rights, please contact us at <u>info@somastudiosurrey.co.uk</u>

#### 7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites.

# 8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.



# 9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Soma Studio Surrey

Email: info@somastudiosurrey.co.uk Website: www.somastudiosurrey.co.uk